

A G E N D A



RCA - Purchasing	Austin City Council	Item ID:	5128
Meeting Date:	April 7, 2011		
Department:	Purchasing		
Subject			
Authorize award and execution of Amendment No.1 to a requirements service contract with COMPUTER SCIENCE CORPORATION, Houston, TX to increase the contract amount for the purchase of software technology and implementation services including training in an amount not to exceed \$600,000, for a revised estimated contract amount not to exceed \$2,400,000.			
Amount and Source of Funding			
Funding in the amount of \$600,000 is available in the Fiscal Year 2010-2011 Capital Budget of Austin Energy.			
Fiscal Note			
A fiscal note is attached.			
Purchasing Language:	Contract Amendment.		
Prior Council Action:	February 11, 2010 – Approved 12-month contract.		
For More Information:	Art Acuña, Senior Buyer/512-322-6307		
Boards and Commission Action:	Recommended by the Electric Utility Commission.		
MBE / WBE:	This contract was awarded in compliance with Chapter 2-9C of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). Subcontractor participation to date is 9.44% MBE and 0% WBE.		
Related Items:			

Additional Backup Information

On February 11, 2010 Council approved a 12-month contract with Computer Science Corporation (CSC) to purchase software installation services, technical services, training and ancillary software for the implementation of Oracle's Utility Mobile Workforce Management (MWM) in an estimated amount not to exceed \$1,800,000.

The CSC contract to configure Oracle's Utility MWM software at Austin Energy (AE) was implemented to improve AE's operational capabilities including resource scheduling and routing, automatic vehicle location (AVL) integration, Mobile Map integration and automated mobile dispatching for AE's Electric Service Delivery crews, with the overall goal being to improve customer service.

Austin Energy has chosen to integrate and implement MWM as part of the new Customer Care and Billing (CC&B) system only rather than integrate to both the existing and planned systems. This allows the implementation team to focus all resources on the successful installation of CC&B. AE will be able to successfully roll out the new software with the new billing system.

The scope of the original contract award needs to be modified to include additional services for implementation of the new CC&B system which is expected to go live in fall 2011. This contract amendment no. 1 is proposing to increase the scope of work responsibilities to CSC and add funding in the amount of \$600,000 to cover labor, materials and expenses for this additional work.

Contract Summary

Action	Description	Amount
Original Contract awarded 2/11/2010	Original 12-month Contract Awarded	\$ 1,800,000.00
Proposed Amendment No. 1	Increase contract amount to support scope change of Customer Care and Billing System.	\$ 600,000.00
Total Revised Contract Amount		\$ 2,400,000.00

MBE /WBE Summary

Participation goals stated in the original approved compliance plan were 14.10% and 15.00%. Participation for this amendment:

NON M/WBE TOTAL □ PRIME	\$532,620	88.77%
Computer Science Corporation	\$532,620	88.77%
MBE TOTAL □ SUBCONTRACTORS	\$67,380	11.23%
(MH) RZ Communication, Austin, TX (Application Configuration, Data Migration and Business Analysis)	\$67,380	11.23%
WBE TOTAL □ SUBCONTRACTORS		0.0%

Total Participation to date:

67.51% Non-M/WBE Prime, 9.44% MBE, 0% WBE and 23.05% Non-M/WBE subcontractor